



Consent to the Processing of Personal Data

Effective Date: 15 June 2017

By submitting a request, booking form, contact form, visa application enquiry, insurance request, or other information to **Trip Wires**, you confirm that you have read and understood this Consent to the Processing of Personal Data.

You voluntarily consent to the collection, use, storage, transfer, and other processing of your personal data by Trip Wires for the purposes described below.

1. Data Controller

The controller responsible for processing your personal data is:

Trip Wires

Email: travelagency@trip-wires.com

Phone: +7 (747) 094-14-61

Business address: Auezova street 69, Almaty 050000, Kazakhstan

Website: Trip-Wires.com

2. Personal Data Covered by This Consent

Depending on the services you request, Trip Wires may process the following categories of personal data:

- Full name
- Telephone number and email address
- Date of birth, gender, nationality, and country of residence
- Passport information, visa details, travel permits, and other travel-document data
- Travel dates, destination, itinerary, booking details, and travel preferences
- Information regarding accompanying travelers where necessary for a booking
- Information required for travel or medical insurance arrangements
- Communications, messages, requests, and documents provided to Trip Wires
- Technical information collected through the website, including IP address, browser type, device information, cookies, and website activity

Please provide only information that is relevant and necessary for the requested travel service.

3. Purpose of Processing

I consent to Trip Wires processing my personal data for the following purposes:

- Responding to my enquiry and providing travel консультации
- Preparing travel offers, quotations, itineraries, and booking options
- Booking flights, hotels, tours, transfers, cruises, and other travel services
- Preparing and issuing travel-related documents
- Assisting with visa applications and communicating with visa centers, consulates, embassies, and relevant authorities where requested
- Arranging travel, medical, or other insurance services
- Contacting me regarding my request, booking, payment, travel documents, itinerary changes, cancellations, or other service-related matters
- Providing customer support and resolving enquiries or complaints
- Meeting legal, accounting, reporting, and regulatory obligations
- Improving Trip Wires services, website functionality, and customer experience
- Sending travel offers, newsletters, and marketing communications only where I have separately agreed to receive them or where permitted by applicable law

4. Sharing of Personal Data

I understand and agree that, where necessary to provide the requested services, Trip Wires may share my personal data with:

- Airlines, transport providers, hotels, tour operators, and transfer companies
- Insurance companies and assistance providers
- Visa centers, embassies, consulates, government authorities, and immigration-related organizations
- Payment-service providers and banks
- IT, hosting, CRM, email, and website-service providers
- Other travel suppliers or service partners involved in fulfilling my request or booking

Trip Wires will share only the information reasonably necessary to provide the requested service or comply with legal requirements.

5. International Transfers

I understand that travel services may require the transfer of my personal data to countries outside my country of residence, including countries of destination, transit, or locations where travel suppliers and service providers operate.

Such transfers may be necessary to process bookings, arrange visas, issue insurance, provide transportation or accommodation, and perform other requested travel services.

6. Sensitive Information

Certain travel services, particularly visa and insurance arrangements, may require additional or sensitive information. This may include passport details, nationality, travel history, visa status, or health-related information necessary for travel insurance.

Where such information is required, I consent to its processing only to the extent necessary to provide the specific service I have requested.

7. Data Retention and Security

Trip Wires will retain my personal data only for as long as necessary to:

- Provide the requested services
- Complete bookings and related travel arrangements
- Meet legal, financial, accounting, insurance, or reporting obligations
- Resolve disputes and enforce agreements

Trip Wires applies reasonable organizational and technical measures to protect personal data from unauthorized access, loss, misuse, alteration, or disclosure.

8. My Rights

Subject to applicable law, I may have the right to:

- Request access to my personal data
- Request correction of inaccurate or incomplete information
- Request deletion of my personal data where legally applicable
- Request restriction of processing in certain circumstances
- Object to certain types of processing
- Withdraw my consent at any time where processing is based on consent
- Opt out of marketing communications
- Request a copy of my personal data where applicable

To exercise these rights or ask questions about the processing of personal data, I can contact Trip Wires at:

[Insert privacy contact email]

Withdrawal of consent does not affect the lawfulness of processing carried out before the withdrawal. Please note that withdrawing consent may make it impossible for Trip Wires to complete a requested booking, visa application, insurance arrangement, or other travel service.

9. Confirmation

By submitting my personal information to Trip Wires, I confirm that:

- I have read and understood this Consent to the Processing of Personal Data.
- The information I provide is accurate and belongs to me, or I am authorized to provide it on behalf of another traveler.
- I voluntarily consent to the processing of my personal data for the purposes stated in this document.
- If I provide personal data about another person, including a child or travel companion, I confirm that I have the authority or consent required to provide that information.